

freeFall

theatre company

6099 central avenue | st. petersburg, florida 33710 | 727.498.5205

Group Ticketing Policies

- A minimum of 10 tickets per performance must be purchased. Seats do not need to be in the same price level.
- Events, days, dates, times, performers, and prices subject to change without notice.
- All persons, regardless of age, must have a ticket to enter the theater.
- All orders are subject to seating availability. freeFall Theatre will provide the best seating locations available at the time of the reservation.
- Please note that there are different price points based on the number of tickets purchased. If the number of tickets in your order falls below the minimum needed for that price point, you will be charged the next higher price.
- **A 50% deposit is due within 10 days of making a reservation. Deposits are non-refundable. Final payment is due no later than ten days before the performance. For reservations made within 14 days of the performance, payment in full is required within 1 day.**
- **Failure to submit the deposit and final balance due by the dates given on your freeFall Theatre group ticketing contract will result in immediate release of all seats on hold.** Please contact freeFall Theatre by phone or in writing on or before the payment due dates if you are concerned with the status of your payments.
- No reduction in tickets can be made after final payment of your contract is made. No refunds or exchanges. All sales are final.
- Tickets may be purchased with a check, money order or credit card (Visa, MC, Amex or Discover). Checks returned for insufficient funds are subject to an additional \$25 fee from freeFall Theatre.
- Please check your tickets carefully to verify the number of tickets, seat location and performance date/ time. We also recommend you keep a record of the names of those in your group and the seat locations you have allocated to each one.
- A group can request additional seats depending on availability. If seats are requested before full payment has been made, they can be added to the original contract.
- Only one method of payment will be accepted, i.e. submit only one check or one credit card.
- freeFall Theatre and/or the producers of the show reserve the right to require full payment for held tickets on demand on the date of their choosing, and to stop accepting group orders at any time.

Thank you for choosing freeFall Theatre!
Questions? Contact Christen at 727.498.5205
or email her at christen@freefalltheatre.com



unexpected. daring. authentic.